

## Concern Protocol

Your child's school will always try to make the learning experience a positive, safe, and happy one for its students.

However, if you have a concern or an issue, please don't hesitate to let the school know. Open communication between home and school is very important to us.

Talk to the person most directly involved—your child's teacher.

If you must leave a message, provide a day and evening phone number where the teacher can reach you.



If talking to the teacher doesn't resolve the issue, talk to the principal.

If you've talked to the principal, but the issue has not been resolved over a period of time, call the superintendent's department at 204.667.7130 or email info@retsd.mb.ca.

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If you disagree with the decision of the superintendent's department, you can make an appeal in writing to the board of trustees.



## For more information:

Policy KE—Concern Protocol
Policy KE-R—Concerns and Complaints Process
retsd.mb.ca

